

 International Delivery Standard		ID Nummer:
Land: CH	Abteilung:	Dok.-Typ:
Erstellt: I.Ismaili	Datum: 21.2.11	Vertraulichkeitsstatus:
Freigegeben: St. Kocher	Datum: 21.2.11	Dokumentenstatus:
Dateiname: International Delivery Standard		Sicherung:
		Blatt : Seite 1 von 2
		Revision:
		Sprache: EN

R&M International Delivery Standard

1. Packaging

1.1 Basic information

- Packaging must be selected so the goods can be delivered completely and in proper condition.
- Suitable carrying devices must be used.
- Oversized packaging should be avoided whenever possible.
- Shipping units must be clearly marked (supplier, content, quantity).
- Unnecessary filler should be avoided.

1.2 Euro pallets

Pallets must comply with the exchange criteria of the European pallet pool for EURO pallets, i.e. they must be in proper condition.

Defective or damaged pallets cannot be exchanged.

1.3 Disposable pallets

Disposable pallets must comply with the following standard:

120x80x15 cm
ISPM 15 Standard
Maximum of 180cm (high-bay warehouse)



1.4 Packages

The use of suitable grade corrugated board or cardboard must be guaranteed, along with single-type filler to prevent damage.

2. Delivery documents

2.1 Basic information

- Partial deliveries may only be made after consultation.
- Under-delivery and over-delivery must be avoided due to the logistical costs involved.
- The delivery note must always be attached so it is readily readable.
- Information given when the order was placed is authoritative with regard to the order.
- Each unit must always have the same batch size.

	International Delivery Standard	ID Nummer:
Sprache: DE	Revision:	Blatt : Seite 2 von 2

2.2 Delivery note

The delivery note must contain:

- Sender
- Delivery note no.
- Recipient
- Order date
- R&M order no.
- Total shipment quantity
- Quantity per unit shipped
- Reference person at R&M and at supplier

2.3 Delivery address

Exact compliance with the unloading point indicated on our orders is required. Any costs incurred as a result of this information being ignored are billed to the supplier.

2.4 Material that has undergone final processing

Each unit must be marked as follows:

- Order no.
- Article no.
- Delivery quantity
- R&M label
- Production date

3. Delivery period

Reichle & De Massari AG
Binzstrasse 32
CH-8620 Wetzikon

3.1 General business hours

Monday through Thursday 7:00 a.m. to 12:00 noon/1:00 p.m. to 5:00 p.m.
Friday 7:00 a.m. to 12:00 noon/1:00 p.m. to 4:30 p.m.